





EISNER & CRANE LAKE

UNION FOR REFORM JUDAISM CAMPS

The Efficiency and Effectiveness of a One-Page Strategic Plan

Liz Barnett, Board Chair, URJ Eisner and Crane Lake Camps Julia Riseman, Mentor, JCamp 180



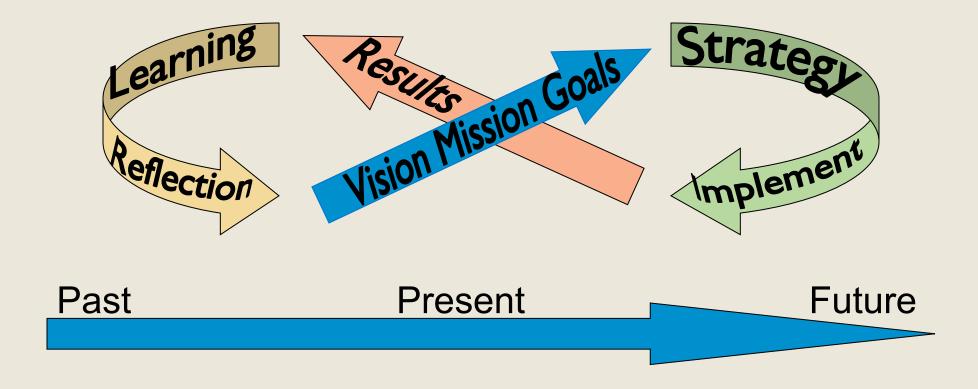
Cincinnati Zoo & Botanical Garden One Page Strategic Plan v 1.3 FY2009-2011

Mission: Creating Adventure, Conveying Knowledge, Conserving Nature, Serving Community Vision: Inspiring Passion for Nature and Saving Wildlife for Future Generations!

FY 2009-11 OBJECTIVE: (Name) 'What' is Winning Inspire every visitor with wildlife everyday, by transforming all elements of their experience, to achieve our mission and build the financial stability to succeed long				STRATEGIES: (Captain) 'How' we will Win 1. Engage Visitor's With Wildlife (Oehler) - Inspire action through more personalized & innovative experiences that improve engagement with a superior animal and plant collection.	Calendar 2009 PLANS: (Owner, Date) 1a Refine and expand the programs to increase the frequency of personal wildlife encounters to reach 75% of our visitors (Feist/Ongoing) 1b Execute first phase to make research and conservation more relevant to zoo visitors (Plair/Sep 09) 1c Emphasize marquee animals & displays (Castaneda/Jul 09)
GOALS: (Lori)				2. Focus On The G.U.E.S.T. (Yelton) Create an engaging and visitor-	2a Build a new master plan approach to funding more opportunities for family fun interaction & superior visitor amenities (Fisher/Aug 09)
	FYOS	FY09	PY10	focused culture with outstanding	2b Identify ways to improve Zoo accessibility to make the
Operations Net Revenue	01,300,003	01,703,010	TBD	customer service, facilities, and staff that encourages repeat visitation	experience safer, streamlined, and more welcoming (Yelton/Jul 09) 2c Build an ongoing research plan to assess visitor's needs
Net Cash Flow	4938,031	8904,486	TBD	and family interaction.	and wants (Yelton/Jul 09)
Attendance # Hembers % Members	982,043 450,395 42%	1,000,000 376,450 38%	TBD	3. Promote Sustainability (Lucas) Develop & utilize innovative	3a Modify and incentivize staff and volunteer behavior to reduce energy consumption (Fisher/Jul 09)
% Visitor Engagement	N/A	75%	TBD	approaches to reduce the environmental footprint of the zoo	3b Promote our green efforts to generate revenue and engage zoo visitors (Fisher/Jul 09)
Educ. Revenue Overnights School	\$319,763 \$388,498	\$301,900 \$411,237	8300,087 9423,589	by 20% and engage our visitors for sustainability in their lives.	3c Prioritize major maintenance projects to detail energy reductions and prioritize buildings as funding becomes available (Fisher/Ongoing)
Educ. Attend. Overnights School	8,411 84,474	8,257 91,386	8,505 94,125	4. Financial Strength (Swallow) Support programs that drive net	 4a Grow total membership by growing renewal levels and increasing new member HH's (Amrine/Ongoing) 4b Grow total visitor revenue by optimizing attendance mix
Membership Renewal Rate	73.3%	65%	тво	membership, daily attendance and revenue, while enhancing cost	and driving in park group events that maximize the Zoo experience (Ragonesi/Ogoing)
Operating	\$3,173,393	\$3,633,384	TBD	control everywhere in the	4c Strengthen marguee events/education that drive visitor



Strategic Planning Cycle





Living Document



Planned Actions
 Who leads?
 Expected
 Outcomes

Case Study:

The process for making a one-page plan



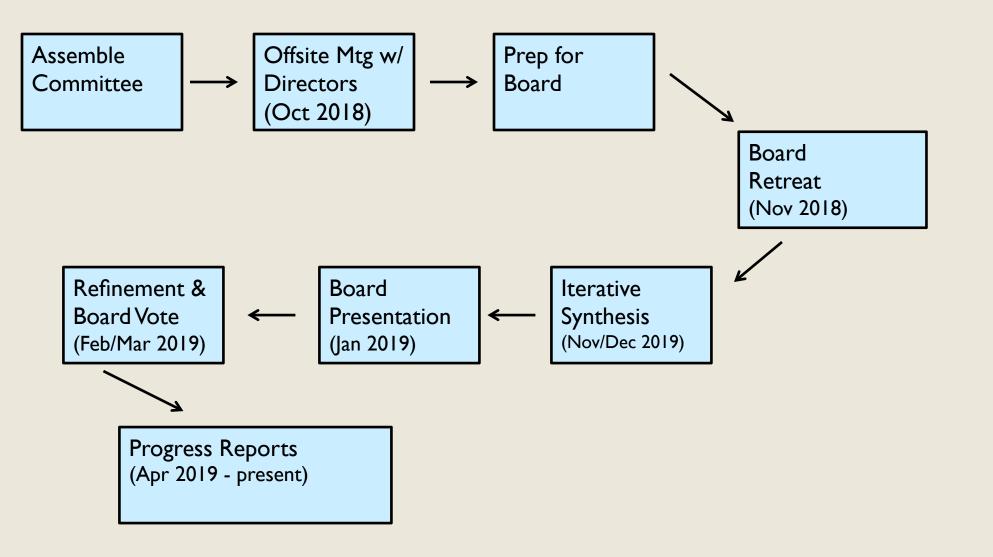
URJ Eisner and Crane Lake Camps

- Two camps, one 32-member advisory board
- More than 1500 campers per summer representing 135+ synagogues in the Northeast
- Unified mission, Jewish programming, scholarship fund
- Distinct camp programming, leadership, culture, capital needs
- Non-fiduciary board



Strategic Priorities Planning Process

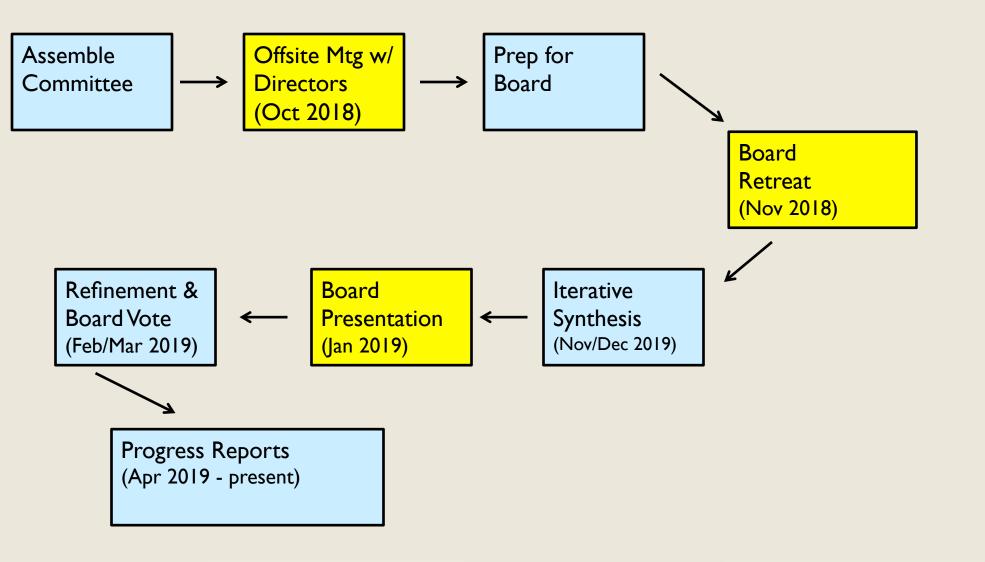






Strategic Priorities Planning Process









Offsite Meeting – October 2018

Full-day meeting

- Facilitated by Julia Riseman (JCamp180 mentor)
- Board chair + 5 board members, 2 camp directors, development director

Agenda

- Defining Strategic Priorities versus Strategic Plan
- Identifying/gathering background information: committee reports, directors' reports, master site plan, impact reports, cover letter for board
- Directors' feedback: SWOT analysis
- Draft agenda for November board retreat



Board Retreat – November 2018





Celebrate achievements.

What are our pressing needs?

What is the BOARD's role (versus staff)?

What are our top priorities?





EISNER – PROGRAMMING CRANE LAKE - PROGRAMMING Could there be some shared prog across comps for older kids? I their + 1 Practice & address anti-semitism) der campers (pre-Olim How adopt program/calendar to need Brand wand as a sousaining brand for sty Board useful as a sonding board for staff. Older compers (pre-Olim) Opportunity for programming to differentiate camp +

By prioritizing staff retention, the Advisory Board recognizes that outstanding program and camper retention is built upon meaningful relationships with wonderful staff. We have noticed a new trend of people walking away from a camp job offer when a "better" opportunity comes up, at any point. We may need to change our approach to summer staff structure, training, and support, and incentives for retention. Also, we can o What is the right size year-round staff model? > What do we offer in the way of professional development of staff and lay leadership? How might we ensure a pipeline of future staff leadership? What input does the Band Pronting a board task what input does the Band Pronting a coro mally have bee? What does it add? We fight that we should re-yamine of comp Consider: Nising Stabb "college anxiety" what we offer staff to make it is is mon appealing I JUN strugile of has Board ready How doo the stat helps impact this one - hard for us Use reach/connections of board meret Woderste Pig inspert 4 helpsseech now ardiences + brainstorm oppoches professional plaement Orgoing challenge to post camp life. make the seasonal job Worth while beyond their 1st + 2hd symmer Providing courselors with some informal or coon formal partitive year round roles may impose reference. The URS lacks a proper year-round staff model for)AN Full - time staff. Not sure this Marcia 13 a board priverity though. Rich

Board Presentation – January 2019 Task Force Recommendations



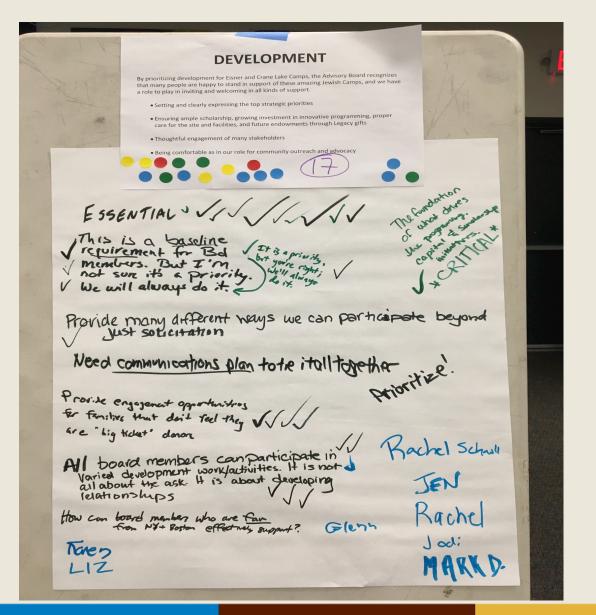
3 Strategic Priorities

6 Goals with Associated Metrics



Priority I: Fundraising and Stakeholder Engagement





Objective: We strengthen the continuing success of Eisner and Crane Lake Camps through our active promotion of URJ ECL's scholarship funds, program support, and capital improvements. The Advisory Board fosters a culture of giving to ensure that the ongoing needs of URJ ECL will continue to be met. Expanding the number of people who make financial contributions to our camps is as important as the total amount raised.



Priority I: Fundraising and Stakeholder Engagement



I. Engage the Advisory Board member in fundraising

Measure of success: At least 80% of Advisory Board members accomplishing or exceeding their individual work plans by 2020.

2. Agree upon and monitor development goals

Measures of success: Fundraising

- I. Meet annual fundraising goal
- 2. Increase the number of new donors
- 3. Monitor New Donor Retention
- 4. Monitor overall Donor Retention Rate
- 5. Define capital campaign goals

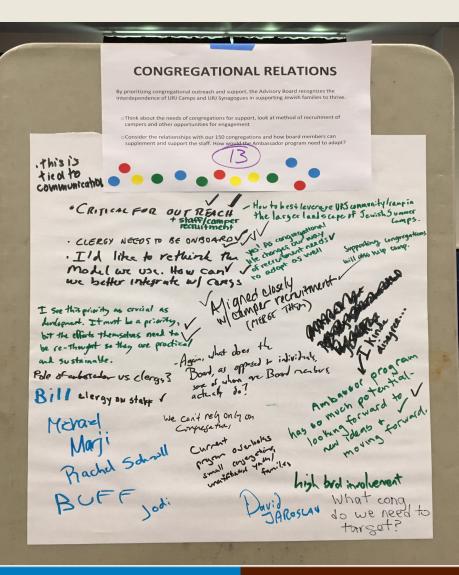
Measures of success: Alumni Engagement

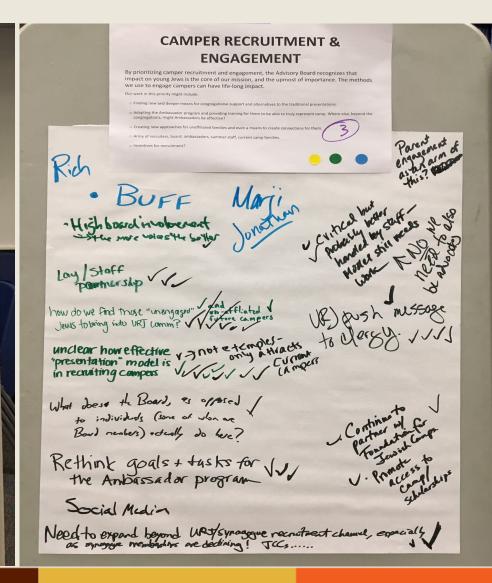
- I. Create Alumni database
- 2. Create a task force to develop a plan for Alumni Engagement by 2020
- 3. Develop strategy for Young Alumni programming



Priority II: Congregational Outreach for Camper Recruitment and ECL Community-wide Engagement







Objective: The methods we use to engage campers, camper families, camp alumni, and their Jewish communities have life-long impact.



Priority II: Congregational Outreach for Camper Recruitment and ECL Community-wide Engagement



I. Each Advisory Board member conducts synagogue visits

Measure of success: At least 80% Advisory Board members set up at least one clergy/educator visit in 2019, and 100% do so in 2020.

2. Update the Ambassador Program

Measure of success: Proposal submitted to the Advisory Board in 2019 for discussion. and actionable items to implement in 2020.

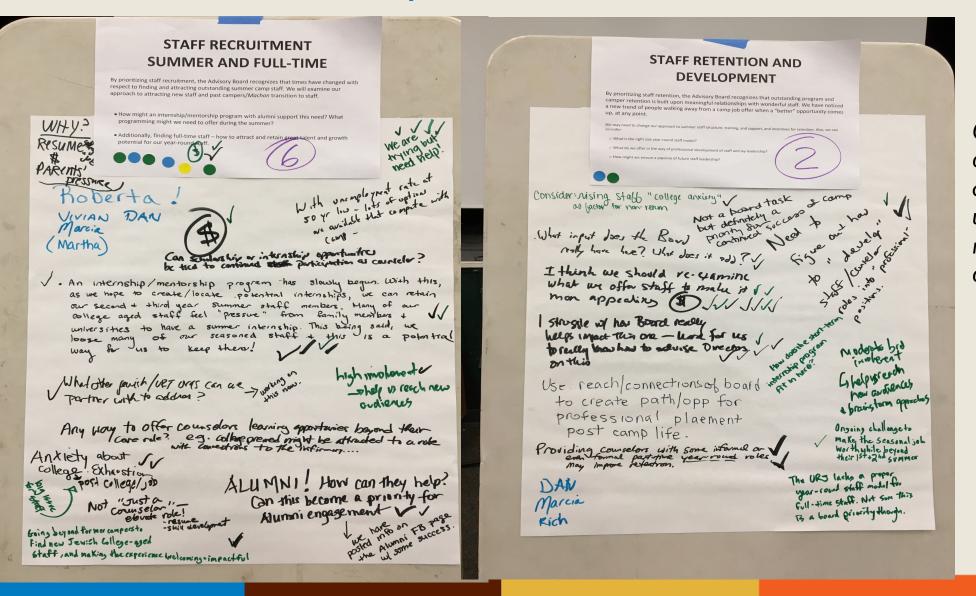
3. Research Unaffiliated Family Outreach and Engagement

Measure of success: Proposal submitted to the Advisory Board in 2019 for discussion and actionable items to implement in 2020.



Priority III: Staff Recruitment, Retention, and Professional Development





Objective: We recognize that outstanding program and camper retention is built upon the strength of our relationships and support for our staff.



Priority III: Staff Recruitment, Retention, and Professional Development



I. Study trends in camp summer staff employment

Measure of success: Proposal submitted to camp staff and possible implementation by 2020.





Recruitment Task Force)

Top Three Strategic Priorities	Actions will we take in the coming two years (Responsible Committee/Task Force)	Measure(s) of Success
1. Development and Stakeholder Engagement The Advisory Board fosters a vibrant culture of giving to ensure that the ongoing needs of URJ ECL will continue to be met.	1.1 Engage Advisory Board Members in development: Create a menu of options to support development efforts for individualized work plans to include options to thank and engage donors. (Development Committee)	2019: Create and test menu options 2020: 80% Advisory Board Members accomplish personal work plan
	1.2 Monitor development goals: Improve donor retention and grow donor base. Develop plans and monitor Alumni engagement and camper social action projects to foster a culture of caring and giving back. (Development Committee)	2019: Meet or exceed annual goal; Increase new donors 5%; Achieve 25% new donor retention; Achieve 45% overall retention; Create Alumni Engagement plan 2020: Create database of 25% alumni
2. Congregational outreach for camper recruitment and ECL community-wide engagement The methods we use to engage campers, camper families, camp Alumni, and their Jewish communities have life-long impact.	2.1 Conduct synagogue visits: Develop training / marketing kit for Advisory Board members. Support Advisory Board members to set up 1-3 visits with clergy and educators. (Ambassador Committee)	2019: 80% Advisory Board Members set up at least one visit 2020: 100%
	2.2 Update Ambassador Program: Task force to assess the effectiveness of the Ambassador Program. Consider refining role beyond synagogues to include other organizations serving Jewish families. Provide training resources. (Ambassador Committee)	2019: Proposal submitted for discussion. 2020: Implementation
	2.3 Research unaffiliated family engagement: Task force to research issues of engaging unaffiliated Jewish families and suggest pilot project ideas. Pilot project in 2020 and evaluate results. (Unaffiliated Outreach Task Force)	2019: Research done and submitted for discussion, with recommendations. 2020: Pilot project
3. Staff recruitment, retention, and professional development. We recognize that outstanding program and camper retention is built upon the strength of our relationships with and support for wonderful staff.	3.1 Task Force to study trends in camp summer staff employment: Interview other URJ regional & specialty camps; review resources at ACA, FJC, JCamp 180; survey young adults who apply but drop out; identify innovative camps; & research camps implementing internship programs that link Jewish summer staff with alumni/parents for non-summer resume-building experiences. Write report & recommendations. Produce marketing materials on career advancing skills gained by working at summer camp. (Internship/Staff Recruitment Task Force)	2019: Continue small pilot internships program. Create marketing materials. 2020: Research report with recommendations. Pilot project





Updated 4/12/19



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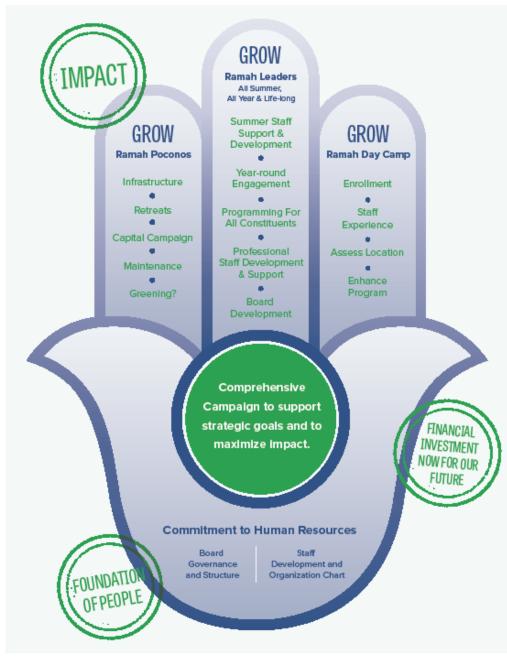
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STRATEGIC PRIORITIES





Camp Ramah in the Poconos

One-Page Plan



Strategic Priorities 2018 – 2021

BB Camp Guiding Values

Make it fun. Be welcoming, inclusive, and accessible. Build and strengthen community by fostering lifelong engagement. Inspire self-discovery. Explore diverse Jewish ideas, practices, and values. Deepen understanding of and connection to Israel and all of Jewish Peoplehood. Cultivate respect and appreciation for the world and our responsibility to care for it. Provide a sacred, safe space. Build Friendships for Life.



of BB Camp, inviting broad

community engagement

and provide a legacy for

paian and construction

complete the capital

generations to come

organization delivering

highly engaging Jewish

nnovation, collaborations

and partnerships, and sustair

camper capacity to its fulles

for all ages through

Jewish youth for

Build for Our Second Century—

1.1 Culture of Philanthropy: Foster a culture of philanthropy among the Board and staff that supports development efforts and inspires ongoing community support and enthusiasm for B'nai B'rith Camp. Create plans to foster and steward major donors, post Second Century Capital Campaign.

1.2 Support Capital Campaign Development: Work in partnership with Men's Camp Board to ensure the successful completion of the Second Century Capital Campaign with \$4 Million to raise by 2021, bringing the total campaign to \$13.1 Million. Build remaining buildings, including new cabins and a field house, to serve the needs of the Camp and campers over the next century, as well as increase our rental business.

1.3 Celebrate 88 Camp at 100: Celebrate 88 Camp's second century in April of 2021, with a series of events from June 2020-June 2021.



2. Plan for Sustainable Growth and Innovation -

2.1 Leader in Jewish Camping Excellence: Continue to be the leader in excellence in Jewish camping. Deliver high quality innovative Jewish programming.

2.2 Decision Making and Business Model: Board and Executive Director to agree upon decision-making process for new offerings including: mission alignment, expected budgeting, staffing, and desired outcomes. Remain a responsive organization open to new opportunities while maintaining financial sustainability.

2.3 Camp Affordability: Research price and affordability factors that influence families for overnight summer camp, including the role of scholarships, incentive grants, and/or reduced price, on perception and enrollment. Set guidelines for setting future camp fees.

2.4 Expansion of Day Camp in the City: Grow enrollment and foster excellence in programming to create a vibrant Jewish Day Camp for the city of Portland that is as dynamic and as popular as the overnight camp. Explore opportunities to expand BB Day Camp in Portland and other cities.



Foster Jewish leadership

development across all

stages of life, and mobilize lay leaders to help BB Camp

and the Jewish community

thrive.

3. Develop Future Leaders -

3.1 Inspire New Lay Leadership: Develop a pipeline of new lay leaders for BB Camp through successful committee structures, ongoing training, networking opportunities, and annual recognition and honoring of volunteers.

3.2 Provide Committee Mandates: Define annual goals for each committee by 2019, ensuring that they support the strategic priorities of the Board. Clearly define the roles and responsibilities of both staff and volunteers in committee work.

3.3 Optimize Year-round Staff Structure: Board and Executive Director to agree upon establishing a long term BB Camp staff organization plan that supports future growth and succession planning. Board and Executive Director to agree upon the creation of a staff wage structure that is commensurate with the field.



Clearly define and better represent the agency that we are today.



4.1 BB Camp Brand: Explore and consult with branding and marketing experts to help BB Camp better understand the community's perception of BB Camp and its diverse offerings. Implement branding efforts that better express and market the dynamic organization that we've become.

4.2 Mission Statement: Update mission statement to reflect the agency we are today; serving children, teens, families, and adults in lifelong Jewish engagement.





B'nai B'rith Camp

One-Page Plan

Questions?