

2022

Recommendations from JCamp 180 for Jewish Camps

*This guide was designed with the needs of camps without professional fundraising staff in mind.

Welcome

The past few years of the pandemic have revealed the depth of love and commitment for Jewish camps. We see how kids are struggling. We understand now how much they need camp to connect with friends, discover themselves, have fun without the pressures of school, and discover inner resiliency and grounding through a direct experience with Jewish faith, values, and practice.

Now that we understand the depth of need, it is easier to be generous in helping.

In 2022, we at JCamp 180 especially want to help camps that don't have a professional fundraising staff member to capture the wave of donor interest in helping kids by helping the Jewish camps that they love.

We aim to provide you with just the essential tools and direction you need for fundraising in 2022. By "essentials" we mean the most effective actions that are most likely to result in current support, long-term loyalty, and perpetual generosity. In other words, your best "Return on Investment."

We will also introduce you to our framework, developed over time, for sustaining robust donor engagement you'll need now and in the future.

Thank you for joining us in this work. But more important, thank you for all you do for Jewish children. We are so grateful for your hard work and dedication under extremely challenging conditions. You are our heroes. We are here to support you in your fundraising efforts because of the remarkable gift you provide the Jewish people.



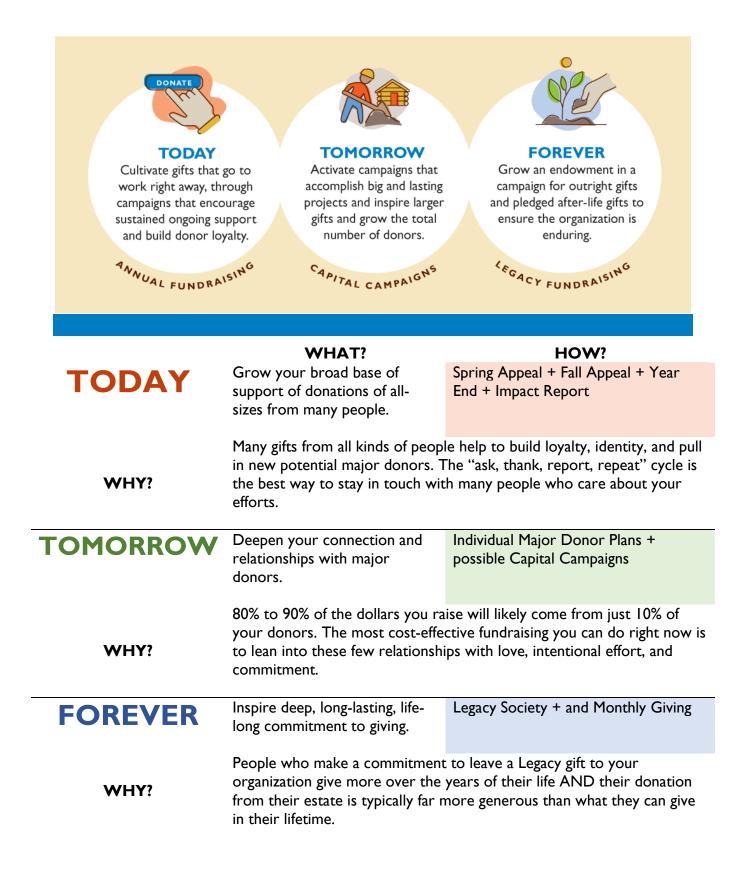
Contents:

- I. BIG overarching ideas we are using when thinking about just the essentials
 - Today, Tomorrow, Forever
 - Ask, Thank, Report, Repeat
- 2. Our top recommendations for what to include in an Essential Fundraising Plan
- 3. The schedule of JCamp 180 sessions to support you throughout the year

Resources

- 4. TODAY Your annual campaign cycle
- 5. TOMORROW Your major donor fundraising efforts
- 6. FOREVER Your legacy fundraising efforts
- 7. Monthly Giving Program







ASK, THANK, REPORT, REPEAT



Watch a video that walks you through the Ask Thank Report Repeat process. You'll learn how to use this process to raise more money from your "mass" donors, as well as your major donors.

Watch this: <u>https://nonprofitstorytellingconference.com/story-sequence/</u> about 30 minutes but so helpful!



Recommendations for Your 2022 Fundraising Plan

Here are our recommendations for what to include in the essentials of a Fundraising Plan in 2022.

TODAY

- 1. Schedule for mailing/sending a Spring Appeal and Fall/Winter Appeal with a final push on the last week of the year. Message: "These kids have been through a lot. You can help."
- 2. Write and send an impact report after camp in the fall, filled with stories of how donors helped campers and young adult staff with their donations.

TOMORROW

3. Identify your **top major donors**. Create a specific engagement plan for each person for the year, and schedule now when you will meet with them personally to make a one-on-one ask, when you will meet with each of them to make a one-on-one thank, and when you will meet with them to make a one-on-one report of the impact of their giving.

FOREVER

- 4. Create or rebuild Legacy giving this year.
- 5. Encourage all Board members to move over to making a monthly contribution for the entire time they plan to serve on the Board (a multi-year commitment).

Extra Credit

- 6. Plan for how you might use the summer to engage folks in 2022. It might be best to clarify if guests/major donors/board members will be invited to camp in the summer or not. And if not, define an alternative to collect and share stories of impact.
- 7. Include in your fundraising plan any other ideas, such as grants, reunions, anniversary events, and so on. Even lower priorities can gobble up precious time of staff and volunteers think golf outings, raffles, and in-person galas with honorees. It is our opinion that most such activities do not build lasting community, commitment, or a feeling of belonging, and do not result in repeat giving.



Here to Support Your Success in 2022

Schedule of Monthly support sessions in 2022

January: Start here – The Essential Fundraising Plan What it is, why we recommend it, how to use it, next steps February: How's Your Plan? We review your Fundraising Plans and answer FAQs Send your plan to us in advance and we'll give you feedback: JCamp180@hgf.org March: Spring Appeals Spring Appeal Letters read, reviewed, and discussed Send your spring appeal in advance and we'll give you feedback: JCamp180@hgf.org April: Donor Cultivation for Camp Season Creating Individual major donor engagement plans and invitations May: Donor Stewardship Summer and After Prepare to gather summer's best stewardship stories and images June: Summer Check-in How is it going? August: End of Year Planning Looking Ahead: Put in place content for end of camp report, impact report, fall/year-end appeal content, Giving Tuesday, major donor assignments, etc. September: Impact Report Key tool for stewardship leading up to year-end giving Send your Impact Report in advance and we'll give you feedback at JCamp180@hgf.org **October: Legacy Month – Legacy is Forever** Discuss your Legacy fundraising, or come to learn more about it November: Major Donor Asks Set up individual, personalized year-end asks. We'll cover the "art of the ask." December: The Final Push Who to call, what to send, when to send?



Resources: TODAY and the Calendar Cycle

	Today	Tomorrow	Forever				
	All others	Major Donor	Legacy Members				
January	Plan						
February			Encoco				
March			Engage				
April	Ask						
May							
June			Engage				
July							
August							
September	Report	Report	Report				
October							
November	Ask	Ask	Ask (new members)				
December							

Your appeal letters:

Problem is easy to understand Solution to the problem if you give Urgent to solve

Thank:

Emotional Thank is specific to the Ask Thank for what the **Donor** did (not the org) Thank Promptly

Report / Newsletter:

Stories centered on how wonderful the donors are for saving the day Numbers or statistics or graphics don't stick Photos of beneficiaries Readers focus on headlines, pull quotes, photo credits over content



Resources: Creating Individual Major Donor Plan for 2022

Step 1: Pull a list of your top donors, historically. The list should include this kind of information:

- Name, date of most recent gift, gift amount, total number of gifts, total amount given.
- How this person is connected to Camp: Alumni, Parent, Grandparent, Board member, etc.

Step 2: Discuss this list and decide how many of these people will get special care and attention. Decide who will be assigned which relationships.

Step 3: Watch this video if you've not done so already: https://nonprofitstorytellingconference.com/story-sequence/

Step 4: Set up a spreadsheet* with a month-by-month plan for each person. The spreadsheet should include basic donor information (such as donor ID #, name, spouse name, city, connection to camp, assigned manager, and notes to help you recall this person.) Then make a calendar, month by month, with a column to record your progress – "Pending," "In-Progress," "Postponed" or "Done."

Donor ID	Donor	Jan	Ρ	Feb	Ρ	March	Ρ	April	Ρ	Nov	
18	Bill	Meet				Meet				Ask for \$25 K	
	Goldman	to				to					
		thanks				report					
123	Jan Pippin										

Step 5: On the Calendar include any mass communications you are planning (such as appeal letters or your impact reports).

Step 6: Schedule THREE personal meetings with each person in the coming year: a "Thank you" meeting, a "Reporting" meeting, and an "Asking" meeting. At the Asking meeting, ask for more than you think you might get.

Step 7: Accountability Buddy. Find an accountability buddy that you can meet with each month to check in on your monthly progress.

*You may be able to track this data in your donor database; at a minimum, tracking touchpoints with your major donors in your database when they happen is important for the institutional memory of your relationship with each donor/prospect.



Resources: The Essential Legacy Plan for 2022

This is our recommendation for either supporting or starting your Legacy fundraising efforts this year to ensure your Camp is "top of mind" for the many people who care about your work:

- 1. **Marketing**: Include this statement at the end of email signature lines, bottom of newsletters, etc. because it is easy to do and very effective: "Be remembered forever by CAMP NAME with a gift in your will, trust, retirement plan or life insurance policy"
- 2. Legacy Collateral: Make sure your Legacy "Letter of Intent" is available if you don't have one and up-to-date if you've not looked at it recently. Click <u>here</u> for a sample Letter of Intent.
- 3. Legacy Asks in 2022: Have two people trained to have Legacy conversations and set a goal to add a few new members this year. Here is a webinar on the "Art of the Legacy Ask" <u>https://jcamp180.org/knowledge-center/legacy/the-art-of-the-legacy-ask-webinar</u>

4. Steward Legacy Members:

- a. Create a public listing of your Legacy members
- b. Warmly thank each member this year (and every year)
- c. If you have any public events this year in-person or on zoom, include a shout-out of thanks to all your Legacy members.

Here is the Toolkit for Legacy fundraising: <u>https://jcamp180.org/professional-development/camp-legacy-initiative/life-legacy-for-jcamp-180-toolkit</u>

Here is a short excerpt from Michael Rosen and Russell James' white paper on why now is the "best of times" for Legacy Fundraising: (<u>Here is the link</u> to the full White Paper.)

"Most people tend to put off estate planning in normal times. In the U.S., most adults over 50 have no Will or Trust documents. But, from a massive longitudinal study in the U.S., we also know what triggers people to make a will. The typical triggers for planning fall into one of two camps, family structure changes or "death becomes real." Family structure changes include marriage, divorce, birth of first child, birth of a first grandchild, and widowhood. "Death becomes real" includes diagnosis of cancer, heart disease, stroke, moving to a nursing home, or actually approaching death (measured retrospectively). The pandemic has become a "Death is real" experience for many more people. In one experiment with British solicitors (lawyers), simply asking the question, "Would you like to leave any money to charity?" more than doubled the share of people including charitable gifts in their Will documents. Even small alterations in the wording used to describe such gifts results in dramatic changes in both charitable intentions and actual document contents. For a charity, being "top of mind" at the moment in which people are actually planning is critical.



Resources: The Essential Monthly Giving Plan for 2022

Step 1: Click here to watch a JCamp 180 webinar on starting a Monthly giving program: https://jcamp180.org/knowledge-center/fundraising/the-fundamentals-of-sustainer-monthly-giving

It includes these resources:

- Webinar Slides
- Detailed Guide from Erica Waasdorp for Increasing Donor Retention Through a Monthly
 Donor Program
- <u>Monthly Donor Retention Playbook</u> (includes sample communications, phone scripts, etc.)
- Sample Monthly Giving Form and Frequently Asked Questions

Step 2: Make any changes needed internally to be able to collect recurring donations and effectively steward recurring donors.

Step 3: Identify one Board member willing to make the switch. Have that person speak at a future Board meeting to encourage others to make the switch over to monthly giving.

Set a goal to have most if not all of your Board members enroll as monthly donors in 2022.

The Essential Fundraising Plan for 2022

Ready? Set. GO!

Make a fundraising plan for 2022. Write it down. Use it to agree upon who will do what by when and how. Clarify what camp staff will do and what volunteers will do. The content in this guide defines our recommendations but are not requirements. It is better to try to do less that you can sustain and do well than to try to do it all.

We would love to see what you come up with and we are happy to provide you with feedback and suggestions. Simply email your plan to us at <u>JCamp180@hgf.org</u> before February 17, 2022.